

227932  
98640C

**QUARTERLY SERVICE QUALITY REPORT**  
**SOUTH CAROLINA OPERATIONS**

COMPANY NAME dPi TeleConnect, LLC  
QUARTER/YEAR 4Q10 / 2010

MONTH:	October 2010	November 2010	December 2010
Number of Customer Access Lines	<u>6</u>	<u>6</u>	<u>6</u>
New Service Applications Held over 30 Days	<u></u>	<u></u>	<u></u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs and Re-Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Number of Lifeline Customers	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations:

Preparer's Name: Wanda Johnson-Townsend  
Phone and Email: 407-260-1011; mark@csilongwood.com

*Wanda Johnson-Townsend* - Tax Manager

Mail completed form to:

Office of Regulatory Staff  
Telecommunications Department  
1401 Main Street, Suite 900  
Columbia, SC 29201

(803) 737-0800

RECEIVED  
OCT 11 2011  
PSC SC  
MAIL / DMS